

## TERMS AND CONDITIONS

### Reservations

1. A nonrefundable deposit of U.S. \$500 per person is due at the time of reservation. The balance must be paid by **August 12, 2019** (60 days prior to departure date).

2. Submit the Tour Reservation form along with a copy of the first two pages of your passport (which includes photo and personal information) and full payment to:

Yan Can Cook, Inc.  
Attn: Tours  
1650 S. Amphlett Blvd., Suite 101  
San Mateo, CA 94402

Make checks or money orders payable to "Yan Can Cook, Inc."  
For credit card payments, an additional 3.5% surcharge will be added.

3. LATE RESERVATION 60 days or less prior to departure date (Oct. 12, 2019) will be subject to an additional 10% surcharge on the full balance due at the time of reservation.

### Cancellation Policy:

a. For all cancellations or charges, a written notice must be received by mail or e-mail. Failure to comply with deposit and final payment requirement will result in automatic cancellation of your reservation and a penalty fee upon cancellation will apply.

b. The following fees will be charged accordingly if you decide to withdraw (cancel your reservation).

<u>Number of days prior to departure</u>	<u>Cancellation fee (% of total tour price)</u>
Within 30-58 days	50% of total tour cost
Less than 30 days	100% of total tour cost

c. No refund or reimbursement for any voluntary giving up of missed meals, tour and/or accommodations.

Purchasing travel insurance to protect yourself against losses due to last minute cancellations or trip interruption is highly recommended.

### Travel Documents

A visa is required for travel to China. As visa requirements change periodically, make sure to check for the latest updates.

### Itinerary Change

Deviations to the planned itinerary, as shown in the brochure and website, may occur due to weather, traffic, or any other conditions beyond our control such as strike, acts of God, war, fire, acts of government, riot, etc. We will make our best effort to insure all the visits and excursions will be similar. No refunds will be provided for trip deviations. Yan Can Cook reserves the right to substitute the itinerary.

If the passenger chooses to depart or return on a date that is different from the original tour schedule, additional fees may be incurred.

### Tour Cost

All rates are quoted in U.S. dollars and are based on tariffs and exchange rates in effect at the time of printing of this brochure. Adjusted prices will be advised if land prices, or currency exchange rates are revised. Yan Can Cook and associated travel agencies guarantee the tour price against any increases only when the tour is paid in full.

### Baggage

Allowances and conditions vary widely among airlines and countries. Travel within Asia permits only one check-in piece (not to exceed 50 lb or 22 kg) per person. One standard carry-on is allowed for both international flights and travel within Asia. Excessive number, size, or weight of luggage may result in your inconvenience and/or a surcharge.

### Liabilities

Yan Can Cook and associated travel agencies may purchase air and ground transportation, hotel, restaurant and other travel services from independent suppliers that are not subject to their control. Therefore Yan Can Cook and associated travel agencies will be exempt from any liabilities for death, injury, baggage loss and damage or any other loss that may occur due to any act or omission of such suppliers. Yan Can Cook and associated travel agencies are not responsible for omissions and errors of printing and presentation of brochures, our website, sales agent or any other media.

### Tour cost includes:

- A. Meals, sightseeing, and items specified in the itinerary.
- B. Hotel accommodations as specified in the itinerary are based on double occupancy. An additional \$ 1000 will be charged for a single supplement. Upon request, Yan Can Cook will make every effort to arrange shared accommodations for single travellers. If no companion can be found, the single room supplement cost will be shared equally between Yan Can Cook and the single traveller.

### Tour cost does NOT include:

International airfare, visa fees, passport fees, portage, excess baggage charge, phone bills, postage, laundry, drinks, insurance premiums, charges rising from deviations, meals not mentioned in the itinerary, tips for tour guides, drivers, or bell men.

Any charges levied by local, state, or federal government agencies; any expenses due to delay or change of schedule; overbooking of accommodations, default by any third parties, sickness, weather, strike, acts of terrorism, acts of government's civil disturbances, war, quarantine, customs regulations, epidemics, criminal acts, or any causes beyond Yan Can Cook's control.

### Promotion

Yan Can Cook reserves the right to take photos, video, write media reports, etc. during the tour for its own promotional use.

### Acceptance of Terms

By forwarding of deposit, or total tour payment the participant certifies that he/she does not have any mental, physical or other condition of disability that would create a hazard for him/her or other participants and accepts the terms and conditions of this contract.